

AL-KO THERM repair requirements

Please make sure that the following points are taken care of by the time of the repair:

- Lifting platforms, lifting tools and equipment, scaffolding and ladders are provided onsite according to the provisions of the Employers' Liability Insurance Association, safety precautions have been taken.
- Clear transport paths have been established, packaging material disposal is taken care of, area is accessible during normal business hours (unless otherwise agreed upon) and there is sufficient illumination and sufficient current for both power and lighting.
- Any other onsite conditions and requirements have been pointed out in advance and coordinated.
- It has been coordinated in advance whether or not and/or to what extent onsite installation personnel must be made available for support. Their presence must be ensured as per agreement.

Notes:

- Repair is the restoration of the functional condition of the equipment when there is a defect.
- The ordered repair does not include a claim for free fault rectification, even during the warranty period.
- The ordered repair does not include liability for the proper planning, dimensioning and implementation of the complete system.
- We are not liable for any damage caused by transport.
- If any of the above-listed preliminary work has not been provided or is not available, then a new visit will be necessary. A second visit will only be carried out with an additional charge according to the time and travel expenses incurred. Our current charge rates apply. A new visit will only be carried out with verification of the work to be done.
- Wait times and fault rectifications for which we are not responsible will also be charged according to the effort involved.

Please fill out page 2 and return to the e-mail address listed above!

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Fax no.: +49 8225 39 - 2626
E-mail: Service.Center@al-ko.de



Please fill out and return to the e-mail address listed above!

AL-KO THERM repair

Client confirmation:

We hereby confirm that all necessary requirements (as per page 1) have been met by the time of the desired repair.

Desired repair date: _____

Date according to agreement, we must be notified of the desired date at least 3 weeks in advance.

AL-KO order no.: _____

Project: _____

Equipment location address: _____

Onsite contact: _____

Company: _____

Mobile no.: _____

Date/Location

Signature/Company stamp