

AL-KO

QUALITY FOR LIFE

AL-KO CUSTOMER SERVICE
SERVICE AS YOU WANT IT

A man with a beard and wavy hair, wearing a light blue short-sleeved button-down shirt and dark blue jeans, stands in a technical room. He is leaning against a grey AL-KO control cabinet with his right hand on his hip. The room contains various pipes, valves, and other AL-KO equipment. A large red teardrop-shaped graphic is overlaid on the left side of the image.

**ALWAYS
BY YOUR
SIDE.**

AL-KO SERVICE

SERVICE AS YOU WANT IT



AL-KO is on hand for your system even after production. Because who knows your air conditioning and ventilation unit better than the manufacturer? If requested, AL-KO will provide an assembly technician and install your system on site. AL-KO's experienced specialists commission your air conditioning and ventilation unit, maintain it, repair it if necessary and inspect it. Always with a focus on energy efficiency and hygiene.

Cleaner air – even years later

From development to installation, AL-KO has been ensuring its air conditioning and ventilation units deliver the highest quality of air since 1975. Around the world today there are AL-KO systems whose age only becomes apparent when looking at the type plate. Yet even the most hygienic system requires cleaning in accordance with VDI 6022-1. The AL-KO Customer Service Team will be glad to assist you.

The advantages for you:

- | After-sales care from the manufacturer – no-one knows your air conditioning and ventilation unit better
- | Original accessories from the manufacturer – for the highest efficiency and lowest energy consumption
- | Service agreements with the manufacturer – precisely calculated costs

When needed, AL-KO Customer Service is at hand:

service.center@al-ko.de

Please state the order number for your unit
(see type plate or documentation)

OUR SERVICES FOR YOU:

INSTALLATION

- | Service technician-assisted installation
- | Unit installed on site
- | Installation of original spare parts
- | Commissioning of control system
- | Pipework and commissioning of integrated refrigeration technology
- | Commissioning of KVS pump stations

MAINTENANCE

As per VDMA 24186

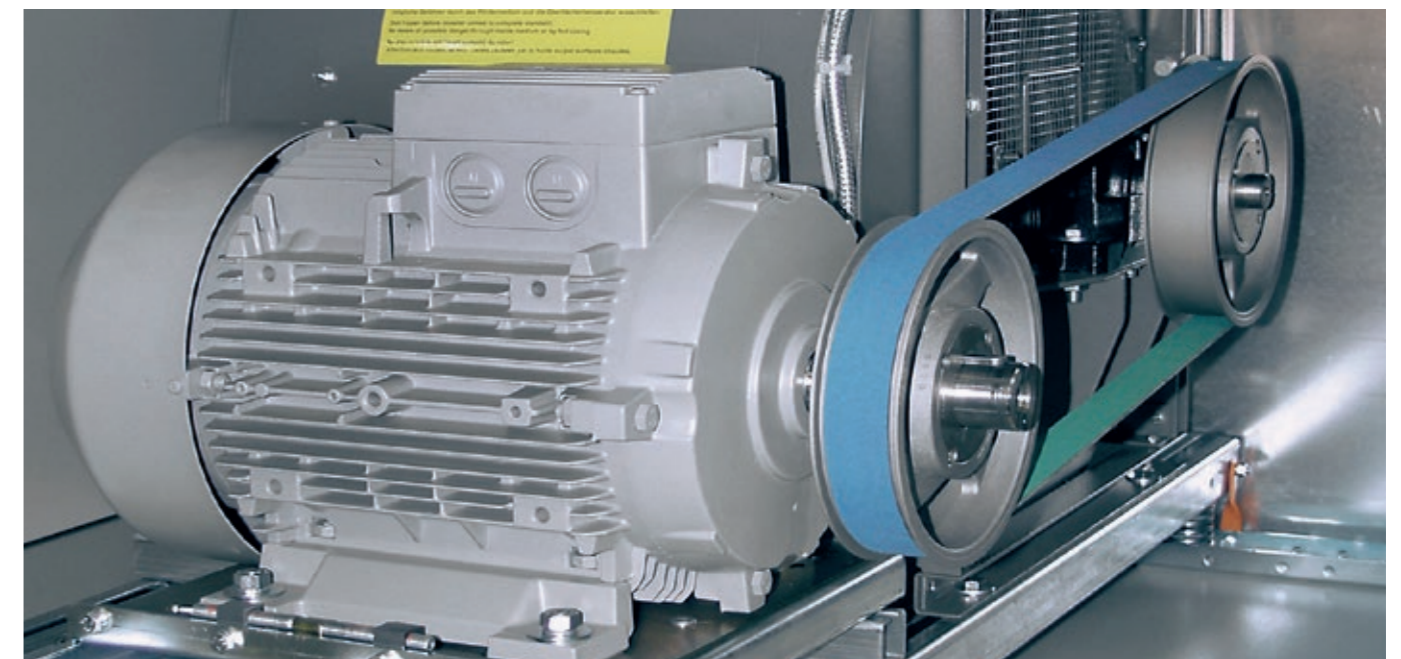
- | Customised maintenance contracts
- | Regular replacement of filters and wear parts
- | Inspection
- | Repair

WORLDWIDE SPARE PARTS SERVICE

- | AL-KO original parts in OEM quality
- | Delivery worldwide
- | AL-KO will also look after your third-party units

ENERGY OPTIMISATION

- | Review and analysis of the current system
- | Suggestions for improving energy use
- | Replacement and installation



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Figures show configuration examples which are not available in every market.
Please ask your AL-KO advisor.

Provided by your AL-KO partner:

Subject to modifications in response to technical developments.
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